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Sprint
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PUBLIC SERVICE
COMMISSION

July 11, 2016

Ms. Talina Rose Mathews
Executive Director
Kentucky Public Service Commission
P.O. Box 615
Frankfort, KY 40602-0615

RE: Withdrawal from Wireline Business Long Distance Market

Dear Sir/Madame:

Sprint Communications Company L.P. ("Sprint") hereby notifies the Kentucky Public Service Commission of its intention to discontinue its provision of wireline business long-distance services and associated features. The specific Sprint wireline consumer long-distance services and associated features being discontinued are Message Telecommunications Service (*i.e.*, 1+ long distance) ("MTS"), Wide Area Telecommunications Service ("WATS"), Toll free Calling a/k/a 800 Calling, Private Line a/k/a Clearline, Switched Data Services, FÖNCARD, Directory Assistance, and Operator Service (collectively, the "Sprint

Services”),¹ as well as all business pricing plans associated with the Sprint Services.²

In response to changing market conditions, Sprint has decided to terminate its provision of the Sprint Services. At this time, Sprint plans to discontinue its provision of the Sprint Services to its remaining customers effective June 30, 2017, or as soon thereafter as the necessary regulatory approvals are obtained. The lengthy notice is provided to comply with certain service contract requirements. The proposed discontinuance will not result in material harm to the affected customers because they easily can obtain alternative services from other wireline interexchange carriers. Customers also may purchase substitute long-distance services and features from wireless carriers such as Sprint or from a host of other alternative providers such as interconnected voice over Internet protocol providers.

Sprint provides the following information as a courtesy to the Authority:

1. Name and Address of Carrier: Sprint Communications Company L.P. is located at 6200 Sprint Parkway, Overland Park, Kansas 66251.
2. Date of Planned Service Discontinuance: Sprint plans to discontinue its provision of the Sprint Services described above effective June 30, 2017, or as soon thereafter as approval in this case can be obtained.

¹ Sprint also will cease to provide its outbound international services and features.

² TRS will not be impacted by the discontinuance of the Sprint Services, as Sprint will continue to provide casual caller interexchange service in support of TRS.

3. Points of Geographic Areas of Service Affected: Sprint proposes to discontinue the provision of the Sprint Services throughout the Commonwealth of Kentucky.³
4. Brief Description of Type of Service Affected: The Sprint Services affected by this discontinuance include all MTS, operator, FÖNCARD, Toll-Free, Clearline, switched data, and Directory Assistance services and features provided to Sprint consumers, with the exception of Casual Caller services provided to TRS users in states where Sprint holds the TRS service provider contract.⁴
5. Brief Description of the Dates and Methods of Notice to All Affected Customers: Sprint provided written notice, by first class mail, to its affected subscribers between June 15, 2016 and July 1, 2016. A sample copy of the notice letter provided to customers is attached hereto as Attachment A. Sprint also provided notice to the Federal Communications Commission of its intentions, and, pursuant to 47 C.F.R. § 63.71, provided a copy of that notice to the governors and state commissions in each of states and territories. A copy of that notice is being sent to this Authority under separate cover.
6. Brief Description of Number of Customers Affected: The most recent information available to Sprint is that Sprint has 1,327 business customers who are presubscribed to Sprint for the Sprint Services in Kentucky.

The public convenience and necessity will not be adversely affected by the discontinuance of the Sprint Services and features in question. All customers have been provided notice that affords them ample time to acquire one of the many

³ In the interest of providing a complete picture to this Commission, Sprint also is planning to discontinue providing the Sprint Services in each of the United States, the District of Columbia, Guam, Puerto Rico and the U.S. Virgin Islands.

⁴ See discussion *supra* at footnote 2.

substitute services that are readily available to them. Please contact the undersigned if you have any questions.

Dated July 11, 2016

Respectfully submitted,
Sprint Communications Company L.P.



John R. Monroe



Exhibit A

Mail date, 2016

Joy Q. Sample
123 Main St.
Anytown, USA, 12345-6789

**IMPORTANT NOTICE REGARDING DISCONTINUANCE OF
SPRINT WIRELINE BUSINESS LONG DISTANCE SERVICES**

Account Number:

On June 30, 2017, or as soon thereafter as the necessary regulatory approvals can be obtained, Sprint Communications Company L.P. ("Sprint") will no longer provide Sprint wireline business long distance services and associated features in each of the 50 United States, the District of Columbia, Guam, Puerto Rico and the U.S. Virgin Islands. The specific Sprint wireline business long distance services and associated features being discontinued include all domestic and international 1+ dialing from pre-subscribed accounts as well as WATS / Toll Free, Private Line, Switched Data Services, Operator Services, Directory Assistance, Directory Assistance Calling, FÖNCARD and all business pricing plans associated with the services listed above.

Due to changing market conditions, Sprint has determined that it should discontinue the Sprint wireline business services and associated features described above. This discontinuance impacts all of your Sprint 1+ dialed calls and the Sprint services listed above. If you choose to have a pre-subscribed long distance carrier, you will need to transition your service by June 30, 2017. **In order to do so, you will need to choose another long distance service provider.** Note that a new service provider may require approximately three months to provision service to you. As a result, we strongly recommend that you select a provider ***no later than*** March 30, 2017. If you are not certain of your options for obtaining replacement pre-subscribed long distance service, **you should contact your local telephone service provider and ask which carriers are accepting pre-subscribed customers.** You may also contact any of the several companies that serve the business market in your area. An Internet search for "business telecommunications service providers" in your area should provide you with several alternatives. Sprint will no longer carry any business wireline long-distance calls (both interstate and intrastate) or any of the other services described above after June 30, 2017. **Sprint does not have the ability to select another provider for you.** This discontinuance does not impact any other wireline services not mentioned above and any Sprint wireless services you may have.

Please note, if you have contracted, or are planning to contract, for Sprint's VoIP services, Sprint will support you in migrating your WATS, Toll Free, Private Line and Switched Data Services to our VoIP/IP equivalent services of SIP Trunking and MPLS. **Please contact Sprint promptly to ensure your migration is completed by June 2017.**

Additionally, if you are a Toll Free customer not planning to migrate to Sprint's VoIP services, you must change your service provider before June 30, 2017 to ensure that you can retain your current Toll Free Telephone Number with your new provider.

Sprint has notified the Federal Communications Commission of its proposed discontinuance of service. The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, 445 12th Street SW, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of Sprint Communications Company L.P. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

For additional information please visit our web page, www.sprint.com/landlineFAQs. If you have questions concerning this notice, please feel free to contact Sprint via email at business.customer.care@sprint.com, or via telephone at 844-492-4334 Monday – Friday 8:00 a.m. to 5:00 p.m. EST. We thank you for your business and look forward to continuing to serve you in other capacities.

Sincerely,

Sprint Communications Company L.P.
6200 Sprint Parkway
Overland Park, Kansas 66251